

**Revision to Patient Services Representative Program**

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Effective Fall 2014

After careful review of the Patient Service Representative (PSVR) Program, the following changes are being proposed, effective Fall 2013:

- Require students to complete either, BIOL 108, Essentials of Anatomy and Physiology, or BIOL 109, Anatomy and Physiology I, rather than a lab science biology course. BIOL 108 or BIOL 109 better prepares the students for the anatomy and physiology background they will need to successfully complete AH 190, Human Disease and Treatment, and AH 201, Basic ICD and CPT Coding. This change to the Program Grid corrects an omission. AH 190 is a required course in the curriculum and has BIOL 108 as a prerequisite. So it is logical to require BIOL 108 in this Program rather than the more general Lab Science-Biology which could lead students astray.
- Change the prerequisites for AH 190, Human Disease and Treatment on the program grid in order to match the Course Addendum that was already approved. The prerequisites should be AH 103, BIOL 108 or BIOL 109. This change is due to the creation of BIOL 108 and the subsequent revision to BIOL 107.
- Delete AH 200 Basic Current Procedural Terminology (CPT) Coding from the curriculum and replace it with the new AH 201, Basic ICD and CPT Coding. Students will be better prepared to meet the responsibilities associated with billing and insurance Whereas AH 200 only taught students the CPT coding system, the newly created four-credit AH 201 will teach students both the CPT and ICD coding systems which will better prepare them for employment in a wider range of health care facilities.
- Delete AH 260, Supervisory Management in Health Care and replace it with a general elective. The AH 260 is better suited for the Health Services Management curriculum, and allowing students to take a general elective in its place will provide more flexibility to them.

Because AH 201 (a four-credit course) is replacing AH 200 (a three credit course), the number of credits needed to graduate from the PSVR will increase from 62 to 63.

The current and revised program grids appear on the next page.

CURRENT PROGRAM GRID

**PATIENT SERVICE REPRESENTATIVE COURSE SEQUENCE**

Course Number and Name	Prerequisites and Corequisites	Credits	Gen Ed Req.
<b>FIRST SEMESTER</b>			
<a href="#">AH 103</a> - Medical Terminology		3	
<a href="#">AH 112</a> - Medical Administrative Procedures		3	
<a href="#">ENGL 101</a> - English Composition I		3	English 101
Lab Science - Biology		4	Science
<a href="#">CIS 103</a> - Applied Computer Technology		3	Tech Comp
<b>SECOND SEMESTER</b>			
<a href="#">AH 116</a> - Interpersonal and Professional Skills in the Health Care Setting		3	
<a href="#">AH 120</a> - Reimbursement Methodologies in Health Care	<a href="#">ENGL 101</a>	3	
<a href="#">AH 204</a> - Healthcare Law and Ethics	<a href="#">ENGL 101</a>	3	
Lab Science - Biology		4	
<a href="#">ENGL 102</a> - The Research Paper	<a href="#">ENGL 101</a>	3	ENGL 102 & Info Lit
<b>THIRD SEMESTER</b>			
<a href="#">MATH 118</a> - Intermediate Algebra or higher		3	Mathematics
<a href="#">AH 220</a> - Information Management Systems in Health Care	<a href="#">CIS 103</a> , <a href="#">AH 112</a>	3	
<a href="#">AH 190</a> - Human Disease and Treatment	<a href="#">AH 103</a> , <a href="#">BIOL 107</a> or <a href="#">BIOL 109</a>	3	

<a href="#">AH 200</a> - Basic CPT Coding	<a href="#">AH 103</a> , <a href="#">BIOL 107</a> or <a href="#">BIOL 109</a>	3	
General Elective		3	
<b>FOURTH SEMESTER</b>			
<a href="#">AH 260</a> - Supervisory Management in Health Care	<a href="#">AH 204</a>	3	
<a href="#">AH 222</a> - Health Care Policy and Administration	<a href="#">AH 120</a> , <a href="#">AH 204</a>	3	
<a href="#">AH 224</a> - Current Issues and Trends in Health Care	<a href="#">AH 120</a> , <a href="#">AH 204</a>	3	
Social Science Elective		3	Social Science
Humanities Elective		3	Humanities

**MINIMUM CREDITS NEEDED TO GRADUATE: 62**

REVISED PROGRAM GRID

**PATIENT SERVICE REPRESENTATIVE COURSE SEQUENCE**

<b>Course Number and Name</b>	<b>Prerequisites and Corequisites</b>	<b>Credits</b>	<b>Gen Ed Req.</b>
<b>FIRST SEMESTER</b>			
<u><b>AH 103</b></u> - Medical Terminology		3	
<u><b>AH 112</b></u> - Medical Administrative Procedures		3	
<u><b>ENGL 101</b></u> - English Composition I		3	English 101
BIOL 108 or BIOL 109		4	Natural Science
<u><b>CIS 103</b></u> - Applied Computer Technology		3	Tech Comp
<b>SECOND SEMESTER</b>			
<u><b>AH 116</b></u> - Interpersonal and Professional Skills in the Health Care Setting		3	American/Global Diversity
<u><b>AH 120</b></u> - Reimbursement Methodologies in Health Care	<u><b>ENGL 101</b></u>	3	
<u><b>AH 204</b></u> - Healthcare Law and Ethics	<u><b>ENGL 101</b></u>	3	
Lab Science-Biology		4	
<u><b>ENGL 102</b></u> - The Research Paper	<u><b>ENGL 101</b></u>	3	ENGL 102 & Info Lit
<b>THIRD SEMESTER</b>			
<u><b>MATH 118</b></u> - Intermediate Algebra or higher		3	Mathematics

<u><b>AH 220</b></u> - Information Management Systems in Health Care	<u><b>CIS 103, AH 112</b></u>	3	
<u><b>AH 190</b></u> - Human Disease and Treatment	<u><b>AH 103, BIOL 108 or BIOL 109</b></u>	3	
<u><b>AH 201</b></u> – Basic ICD and CPT Coding	<u><b>AH 103, BIOL 108 or BIOL 109</b></u>	4	
General Elective		3	
<b>FOURTH SEMESTER</b>			
General Elective		3	
<u><b>AH 222</b></u> - Health Care Policy and Administration	<u><b>AH 120, AH 204</b></u>	3	
<u><b>AH 224</b></u> - Current Issues and Trends in Health Care	<u><b>AH 120, AH 204</b></u>	3	
Social Science Elective		3	Social Science
Humanities Elective		3	Humanities

**MINIMUM CREDITS NEEDED TO GRADUATE: 63**

**General Education Requirements**

All General Education requirements are met through required courses (as indicated above) except for the **Writing Intensive** requirement and the **Interpretive Studies** requirement. Therefore, in order to graduate, students in this program must choose one course that is designated **Writing Intensive** and one course that is designated **Interpretive Studies**. The same course may be used to fulfill both requirements. View the courses that fulfill all [degree requirements](#) and receive a more detailed explanation of the College's general education requirements to help in your selection.

**For More Information Contact:**

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